Resident Architect Services

Hortonworks Data Platform (HDP) is a different type of platform that requires different types of skills which few customers have in place at the onset of their HDP journey. In order to deepen the customer team's understanding of HDP, Hortonworks offers and encourages training. A trained customer team presents significant advantages but cannot take the place of experience. An experienced Hortonworks Resident Architect (RA) enables an organization to complete their adoption of HDP by providing deep HDP experience and expertise across the organization's entire spectrum of HDP tasks, questions and objectives.

Once an organization has HDP in place, the journey of ownership begins. This journey typically includes managing the cluster including creating processes and procedures, governance, security, scoping, refining and implementing the use case or additional use case(s) and learning how and when to extend the cluster. A Hortonworks RA helps the customer's team navigate these tasks and provides assistance settling or positioning HDP's capabilities within the enterprise and across the business units. HDP is evolving at a pace only open source software can achieve. A Hortonworks RA can provide insight into how the latest release innovations can be applied to corporate objectives or challenges.

Hortonworks RAs have deep subject matter expertise, practical experience and access to all the resources within Hortonworks. Hortonworks RAs work onsite addressing the topics and or tasks your organization needs assistance with in the order and timeframe your organization requires. Hortonworks is helping insurance, retail, telecommunication, manufacturing, life sciences, eCommerce and financial services organizations expedite their Hadoop journey every day.

As an organization begins their HDP journey or increases their maturity, there is no substitute for the real-time experience a Hortonworks RA provides.